Treated with love

Terms and Conditions

Here at Treated with Love we believe in recycling and reusing. Often our children outgrow their clothes having only worn them a few times. Why not bring those items to us and we will sell them on your behalf. No more doorstep hagglers from Facebook or unnecessary eBay hassle! We take designer and high end high street labels - anything from Boden, Joules, Zara, The Little White Company upwards. We also take unusual or occasion items from Designers at Debenhams, Next, Gap and Monsoon.

By leaving items for resale, you accept the following:

- Our policy is to never look at items over the counter.
- We may discuss minimum pricing for high designer items.
- We may refuse items that are not seasonal.
- We will endeavour to look at your items within a week
- If you are not local to Treated with Love (beyond a 50 mile radius) please send clear photos of the items and the labels showing all condition to sales@treatedwithlove.co.uk
- We will ask you to post the items we wish to sell, specifying how we would like them sent. We will refund your postage to you.
- Those we accept will be allocated to your unique customer ID
- Unaccepted goods will be held for you to collect for three (3) weeks after your drop off date. After three (3) weeks, if not collected, they will be disposed of to one of three local charities we support; St Martin's Children's Hospice, Selby Hands of Hope and St Leonards Hospice.
- Items will be sold at a 50/50 split. If you wish to purchase items from Treated With Love rather than take cash, you will receive 60/40 split in your favour.
- High end designer items may be sold at a higher split dependent on condition. This decision will be made by Treated With Love.
- Accepted items will stay with Treated with Love for between eight to ten weeks (8-10), selling both in-store and online.
- During this period, at our discretion, Items may be reduced up to 25%.
- We will notify you of any items that haven't sold after ten (10) weeks. They will be held for a further two (2) weeks for you to collect. Items not collected will be sent to charity after this period as we are limited for space. If you do not live locally to Selby then contact must be made by you to initiate the unsold goods return.
- It is the responsibility of the customer to check if items have sold or not.
- You are welcome to collect goods back at any time during the period of sale.
- Money due from sales must be collected within twelve (12) weeks of the date the items were brought in.
- We will take every care to protect items you bring, however all items are left at your own risk.
- Whilst on our premises your items are not insured against loss or damage.
- Please make sure your items are sale ready, washed and ironed. Check for marks and imperfections and ask yourself if you would buy them.

Customer's Signature ..... Date: .....